

Chester & Ralphie's

PET PANTRY, BOUTIQUE AND GROOMING SPA

Full job description

About us:

Chester & Ralphie's is an all-natural independent pet food pantry and specialist dog grooming spa based in the vibrant and diverse NR2 area of Norwich.

Co-Owner Amy established C&R's natural dog grooming spa from home in 2020 specialising in a one-to-one, calming environment for dogs welcomed to the salon. She has used this ethos to build the grooming spa at our new Unthank Road home, this ethos has become engrained in our core values and is shaping our goals for the future.

Our focus and our aim is to make the grooming experience as relaxing, comfortable and enjoyable as possible for your pampered pooch.

Due to the continuing popularity of our grooming service and retail offering we are looking for a professional and passionate groomer who shares our values to help us develop and grow the business.

Job Summary:

We are seeking a customer focused, detail-orientated, compassionate, pet loving, Dog Groomer to join our team. The Dog Groomer will be responsible for providing grooming services to our canine clients, ensuring they leave looking and feeling their best. This role involves bathing, brushing, trimming, and styling dogs of various breeds and sizes according to client specifications and breed standards.

Key Responsibilities:

Grooming Services:

- Perform a variety of grooming services, including bathing, brushing, combing, trimming, and nail clipping.
- Style dogs according to breed standards or specific customer requests.
- Ensure the grooming area is clean and sanitised between appointments.

Client Interaction:

- Consult with pet owners to understand their grooming preferences and requirements.
- Provide professional advice on grooming techniques, products, and overall pet care.
- Schedule grooming appointments and maintain accurate records of each grooming session.

Animal Care:

- Handle all dogs with kindness and care to minimise stress during grooming. Singing is optional but a kind hand is a must.
- Monitor the health of the dogs and report any signs of illness, injury, or unusual behaviour to the manager or owner.
- Use appropriate handling techniques to ensure the safety of both the dog and the groomer.

Equipment Maintenance:

- Maintain grooming tools and equipment, ensuring they are clean, sanitised, and in good working condition.
- Report any equipment malfunctions or necessary repairs to the management.
- Must have own scissors and clippers. All other consumables are supplied.

Qualifications:

Education:

- Diploma or equivalent.
- Certification from a recognised grooming school or relevant on-the-job training.
- Canine first aid preferred.

Experience:

- Proven experience as a dog groomer, preferably in a professional grooming salon.
- Familiarity with different breeds and their specific grooming needs

Skills:

- Excellent animal handling skills.
- Strong communication and customer service skills.
- Attention to detail and patience.
- Ability to work independently and as part of a team.

Physical Requirements:

- Ability to lift and carry dogs of various sizes.
- Stamina to stand for extended periods.
- Dexterity and steady hands for precise grooming

How to apply:

Interested candidates should submit their resume, cover letter, and any relevant certifications for the attention of Amy Beevers at chesterandralphiesgrooming@outlook.com or apply in person at Chester & Ralphie's, 81 Unthank Road, Norwich, NR2 2PE

Job Type: Full-time or part-time, employed or self-employed basis.

Pay: From £11.44 per hour