

# Chester & Ralphie's

PET PANTRY, BOUTIQUE AND GROOMING SPA

## Pet Club Membership Plan....

### How it works....

Set up your tailored 12 month grooming schedule plan and agree your preferential booking dates and times.

Pay in full for your first visit and then spread the cost of your remaining appointments over 10 manageable instalments using our exclusive subscription service.

You will receive a preferential annualised rate for each groom.

Receive discounted supplementary services – Teeth cleaning, Spa treatments.

12-month access to in store membership perks – 10% discount on all purchases.

Christmas and Birthday gifts.

Free emergency Tick removal.

Free out of schedule nail trims.

Exclusive quarterly promotions.

### Terms of use...

Bookings cancelled within 24 hours are non-transferable – except in medical emergencies.

Flexible 7 day booking adjustments allowed. Max 2 per 12-month schedule.

All payments must be made using our subscription platform. Any missed payment will result in cancellation of any forward bookings without refund.

Emergency Tick or nail appointments must be booked 24 hours in advance.

### Example of payment plan...

Bingo the dog requires grooming every 8 weeks and costs £50 per visit – 6 grooming appointments per annum, costing £300

1<sup>st</sup> grooming appointment £50 followed by 10 monthly instalments of £25

